

Smart Calling Art Sobczak

I've reinvented my career, my interests, my life, many times over the past twenty years. This is the book I wish I had at the beginning of that long and often volatile journey. I found when I outsourced my self-esteem to only one outcome, disaster resulted. Reinvention was the key to ensuring that the outcomes in life were positive ones. And now the entire world: technology, governments, the shifting landscapes of opportunity and success, are all turning upside down, forcing us to reinvent as individuals and as a culture. Along my own journey I have read and encountered dozens of other successful leaders, artists, entrepreneurs, and mentors who I have learned the art of reinvention from. The journey has been intense. The obstacles were hard fought. And the adventures that led to me now finally sharing it all in this book has been both painful and exhilarating. I describe specific techniques, share stories, tell the stories of others, and give the ultimate guide to not only how but why it is critical for people to master the skills of reinvention. What I've learned: change is the only constant. Companies decay, technologies disappear, governments change, relationships change and opportunity is a shifting landscape. Reading the stories and learning the critical skills taught in Reinvent Yourself is how I found my own way through the chaos of change and onto the path of new opportunity and success. Again, this is the book I wish I had in my hands twenty years ago although I am glad that I am writing it now.

Selling is tougher than ever before. Potential customers are under extreme pressure to do more with less money, less time, and fewer resources, and they're wary of anyone who tries to get them to buy or change anything. Under such extreme conditions, yesterday's sales strategies no longer work. No matter how great your offering, you face the daunting task of making yourself appear credible, relevant, and valuable. Now, internationally recognized sales strategist Jill Konrath shows how to overcome these obstacles to get more appointments, speed up decisions, and win sales with these short-fused, frazzled customers. Drawing on her years of selling experience, as well as the stories of other successful sellers, she offers four SNAP Rules: -Keep it Simple: When you make things easy and clear for your customers, they'll change from the status quo. -Be Invaluable: You have to stand out by being the person your customers can't live without. -Always Align: To be relevant, make sure you're in synch with your customers' objectives, issues, and needs. -Raise Priorities: To maintain momentum, keep the most important decisions at the forefront of their mind. SNAP Selling is an easy-to-read, easy-to-use guide for any seller in today's increasingly frenzied environment.

Master cold-calling and eliminate rejection forever In the newest edition of Smart Calling: Eliminate the Fear, Failure, and Rejection from Cold Calling, celebrated author and sales trainer, Art Sobczak packs even more powerful insight into what many people fear: prospecting by phone for new business. This best-selling guide to "never experiencing rejection again" has consistently found its way into the Top 20 in Amazon's Sales category, because its actionable sales tips and techniques have helped many minimize their fears and eliminate rejection. The newest edition builds upon the very successful formula of the last edition to help sales professionals take control of their strategy and get more yeses from their prospects. With new information, this info-packed release provides powerful sales insights, including: The foundational concepts of cold calling, featuring real-life examples you can carry with you into your sales career Multiple case studies and messaging from successful salespeople across the globe, providing even more insight into what works and what's a waste of your time New methodologies that are proven to push you past your fear and into the world of successful prospecting Free access to Art Sobczak's Smart Calling Companion Course, where he builds on the many techniques and strategies in the book, and will update it with new material and tech resources so that you will always have the current best practices and tools. If you're failing to convert your prospects into dollars, Smart Calling will help you push past the obstacles holding you back until you're an expert at taking a "no" and turning it into a "yes."

"Little Voice" is the chatter in the six inches between your ears that turns you into a hero one minute and a dunce the next. The 21 proven techniques presented here will reprogram the "Little Voice" in your brain in 30 seconds. In "Little Voice" Mastery, author Blair Singer delivers strategies and techniques that will give readers the ability to: Maintain power in any pressure situation and stop debilitating chatter in their brain so they can attract what they want - now. Uncover and realize lifelong dreams Break through self-sabotaging habits Build powerful, lasting confidence Resurrect the hero inside of them

"Includes Online Resource Center"--Cover.

And just like that, everything changed . . . A global pandemic. Panic. Social distancing. Working from home. In a heartbeat, we went from happy hours to virtual happy hours. From conferences to virtual conferences. From selling to virtual selling. To remain competitive, sales and business professionals were required to shift the way they engaged prospects and customers. Overnight, virtual selling became the new normal. Now, it is here to stay. Virtual selling can be challenging. It's more difficult to make human to human connections. It's natural to feel intimidated by technology and digital tools. Few of us haven't felt the wave of insecurity the instant a video camera is pointed in our direction. Yet, virtual selling is powerful because it allows you to engage more prospects and customers, in less time, at a lower cost, while reducing the sales cycle. Virtual Selling is the definitive guide to leveraging video-based technology and virtual communication channels to engage prospects, advance pipeline opportunities, and seal the deal. You'll learn a complete system for blending video, phone, text, live chat, social media, and direct messaging into your sales process to increase productivity and reduce sales cycles. Jeb Blount, one of the most celebrated sales trainers of our generation, teaches you: How to leverage human psychology to gain more influence on video calls The seven technical elements of impactful video sales calls The five human elements of highly effective video sales calls How to overcome your fear of the camera and always be video ready How to deliver engaging and impactful virtual demos and presentations Powerful video messaging strategies for engaging hard to reach stakeholders The Four-Step Video Prospecting Framework The Five-Step Telephone Prospecting Framework The LDA Method for handling telephone prospecting objections Advanced email prospecting strategies and frameworks How to leverage text messaging for prospecting and down pipeline communication The law of familiarity and how it takes the friction out of virtual selling The 5C's of Social Selling Why it is imperative to become proficient with reactive and proactive chat Strategies for direct messaging – the "Swiss Army Knife" of virtual selling How to leverage a blended virtual/physical selling approach to close deals faster As you dive into these powerful insights, and with each new chapter, you'll gain greater and greater confidence in your ability to effectively engage prospects and customers through virtual communication channels. And, with this newfound confidence, your success and income will soar. Following in the footsteps of his blockbuster bestsellers People Buy You, Fanatical Prospecting, Sales EQ, Objections, and Inked, Jeb Blount's Virtual Selling puts the same strategies employed by his clients—a who's who of the world's most prestigious organizations—right into your hands.

"Larry Winget hacks through the bad advice given in most business books. Some authors stroke your ego by reinforcing information you already know. Others get you lost in pages of boredom until you have no idea what the book is even about. Some authors exp

"The Art of Prospecting" provides a step-by-step system for prospecting-attracting the attention of busy decision makers, generating interest, and ultimately making more sales. This book is your guide to get in the door. The book contains bullet-point strategies that are supplemented with illuminating stories and scripts. Also contained in "The Art of Prospecting" are prospecting targets, tools, and tactics along with prospecting gold nuggets, information to create a daily prospecting plan, guidance for smartphone prospecting, and inspiration for prospecting in the 21st century. Read "The Art of Prospecting" to learn the five secrets for closing more sales, developing your unique prospecting message, and achieving outstanding prospecting results. The information in "The Art of Prospecting" is practical, motivational, and doable. This is a power-packed guide for sales professionals at all experience levels.

Conversations make or break everything in sales. Every conversation you have is an opportunity to find new prospects, win new customers, and increase sales. Rainmaking Conversations provides a proven system for leading masterful conversations that fill the pipeline, secure new

Get Free Smart Calling Art Sobczak

deals, and maximize the potential of your account. Rainmaking Conversations offers a research-based, field-tested, and practical selling approach that will help you master the art of the sales conversation. This proven system revolves around the acronym RAIN, which stands for Rapport, Aspirations and Afflictions, Impact, and New Reality. You'll learn how to ask your prospects and clients the right questions, and help them set the agenda for success. Armed with the knowledge of the markets you serve, the common needs of prospects, and how your products and services can help, you can become a trusted advisor to your clients during and after the sale. With the RAIN system, you'll be able to: Build rapport and trust from the first contact Create conversations with prospects, referral sources, and clients using the telephone, email, and mail Uncover the real need behind client challenges Make the case for improved business impact and return on investment (ROI) for your prospects Understand and communicate your value proposition Apply the 16 principles of influence in sales Overcome and prevent all types of objections, including money Craft profitable solutions and close the deal The world-class RAIN SellingSM methodology has helped tens of thousands of people lead powerful sales conversations and achieve breakthrough sales performance. Start bridging the gap between "hello" and profitable relationships today.

A perfect source for business people offers advice on how to approach prospective customers with confidence, without fear of rejection, and with enough savvy to keep them on the phone long enough to initiate business deals and increase profits for their companies--and themselves. Original.

Smart CallingEliminate the Fear, Failure, and Rejection from Cold CallingWiley

Master cold-calling and eliminate rejection forever In the newest edition of Smart Calling: Eliminate the Fear, Failure, and Rejection from Cold Calling, celebrated author and sales trainer, Art Sobczak packs even more powerful insight into what many people fear: prospecting by phone for new business. This best-selling guide to "never experiencing rejection again" has consistently found its way into the Top 20 in Amazon's Sales category, because its actionable sales tips and techniques have helped many minimize their fears and eliminate rejection. The newest edition builds upon the very successful formula of the last edition to help sales professionals take control of their strategy and get more yeses from their prospects. With new information, this info-packed release provides powerful sales insights, including: The foundational concepts of cold calling, featuring real-life examples you can carry with you into your sales career Multiple case studies and messaging from successful salespeople across the globe, providing even more insight into what works and what's a waste of your time New methodologies that are proven to push you past your fear and into the world of successful prospecting Free access to Art Sobczak's Smart Calling Companion Course, where he builds on the many techniques and strategies in the book, and will update it with new material and tech resources so that you will always have the current best practices and tools. If you're failing to convert your prospects into dollars, Smart Calling will help you push past the obstacles holding you back until you're an expert at taking a "no" and turning it into a "yes."

Improving your cold call skills can transform your business and make your income skyrocket. But for most salespeople, making progress on this challenging part of the job is a long and arduous journey. Until now. Meet Paul M. Neuberger, better known to leading organizations around the world as The Cold Call Coach. A master at his craft, Paul has taught thousands of students in more than 120 countries through his Cold Call University program, helping sales professionals in a range of industries close more business in less time than ever before. In this book, Paul teaches that cold calling isn't about luck or a numbers game; it's about strategy. He provides a comprehensive guide for mastering the cold call so you can get in front of who you want, when you want, for whatever reason you want. Using a process that transcends typical sales roles, this book is a useful tool for any situation where you need to influence people and win them over. From start to finish, you will learn strategies to transform the way you approach selling. Use Paul's game-changing methodology to identify your ideal clients and discover innovative ways to find them. Leverage sales psychology to connect with your prospects quickly, while driving memorable conversations that show your value. The highlight of Paul's curriculum, he shares the five building blocks of crafting the perfect cold call script--no matter who you are or what you're selling. Complete with a step-by-step guide to create your own unique script, you will walk away with both the knowledge and the tools to deliver results beyond your wildest dreams. Don't let cold calling intimidate you. Experience the transformation that properly executed conversations can make on your career.

Ditch the failed sales tactics, fill your pipeline, and crush your number Fanatical Prospecting gives salespeople, sales leaders, entrepreneurs, and executives a practical, eye-opening guide that clearly explains the why and how behind the most important activity in sales and business development—prospecting. The brutal fact is the number one reason for failure in sales is an empty pipe and the root cause of an empty pipeline is the failure to consistently prospect. By ignoring the muscle of prospecting, many otherwise competent salespeople and sales organizations consistently underperform. Step by step, Jeb Blount outlines his innovative approach to prospecting that works for real people, in the real world, with real prospects. Learn how to keep the pipeline full of qualified opportunities and avoid debilitating sales slumps by leveraging a balanced prospecting methodology across multiple prospecting channels. This book reveals the secrets, techniques, and tips of top earners. You'll learn: Why the 30-Day Rule is critical for keeping the pipeline full Why understanding the Law of Replacement is the key to avoiding sales slumps How to leverage the Law of Familiarity to reduce prospecting friction and avoid rejection The 5 C's of Social Selling and how to use them to get prospects to call you How to use the simple 5 Step Telephone Framework to get more appointments fast How to double call backs with a powerful voice mail technique How to leverage the powerful 4 Step Email Prospecting Framework to create emails that compel prospects to respond How to get text working for you with the 7 Step Text Message Prospecting Framework And there is so much more! Fanatical Prospecting is filled with the high-powered strategies, techniques, and tools you need to fill your pipeline with high quality opportunities. In the most comprehensive book ever written about sales prospecting, Jeb Blount reveals the real secret to improving sales productivity and growing your income fast. You'll gain the power to blow through resistance and objections, gain more appointments, start more sales conversations, and close more sales. Break free from the fear and frustration that is holding you and your team back from effective and consistent prospecting. It's time to get off the feast or famine sales roller-coaster for good!

You could sell to anyone--if you could just get in front of them first. This book gets you in front of them. This is about the nitty-gritty, down-and-dirty, hardest part of selling--getting in front of the people to sell to.

Shares examples and anecdotes and offers a framework to successfully develop new business.

Explains how to make effective sales calls, discusses the importance of preparation, and describes ways to overcome objections, measure progress, and increase sales

There is a silver bullet in sales its called timing when you get to highly motivated decision makers at EXACTLY the right time: after they experience a Trigger Event BUT before they call your competition. When you have the right timing the sale almost happens by itself There are few challenges getting to the prospect, understanding their dissatisfaction, presenting a solution, or closing the sale. By luck or sheer numbers youve had timing happen before, not its time to make it happen again, and again, and again. ... simple but profound truths that will help you leverage intent for immediate action and cut down the selling cycle, while creating lasting bonds with customers. Stephen M.R. Covey, author of the New York Times and #1 Wall Street Journal bestseller The Speed of Trust "... an entirely new perspective on things that are hiding in plain sight for all sales professionals. Well done!" Kevin Fancey, Senior Vice President of Sales, Ricoh Canada Inc By combining the power of relationships with timing - what Elias and Shanto call "Trigger Events" - the

authors present a powerful sales strategy... Keith Ferrazzi, #1 NYT Bestselling author of *Who's Got Your Back* and *Never Eat Alone* Elias and Shanto have brought referrals into the 21st Century, showing you how to capitalize on the key moments that will bring you success in a busy, fast-paced world. This is a must read! Ivan Misner, NY Times Bestselling author and Founder of BNI and the Referral Institute

Proven techniques to master the art of the cold call Cold calling is not only one of the fastest and most profitable ways to initiate a new sales contact and build business; it's also one of the most dreaded—for the salesperson and the recipient. Smart Calling has the solution: Art Sobczak's proven, never-experience-rejection-again system. Now in an updated 2nd Edition, it offers even smarter tips and techniques for prospecting new business while minimizing fear and rejection. While other books on cold calling dispense long-perpetuated myths such as "prospecting is a numbers game," and salespeople need to "love rejection," this book will empower readers to take action, call prospects, and get a yes every time. Updated information reflects changes and advances in the information gathering that comprises the "smart" part of the calling Further enhances the value and credibility of the book by including more actual examples and success stories from readers and users of the first version Author Art Sobczak's monthly Prospecting and Selling Report newsletter (the longest-running publication of its type) reaches 15,000 readers, and Smart Calling continues to rank in the Top 20 in the Sales books category on amazon.com and has sold over 20,000 copies Conquer your fears and master the art of the cold calling through the genius of Smart Calling, 2nd Edition.

Inside sales is overtaking field sales—and driving profits! Businesses now rely on it to generate up to 50% of their revenue. The exploding demand for inside sales leaders means that top reps are being promoted even if they are unprepared for management. Despite their expertise with traditional techniques, many don't "get" the new world of Sales 2.0. They don't know how to train their teams in social selling, digital communications, and disruptive content creation, skills that are absolutely vital in today's sales environment. The pressure to produce can be crushing, but the guidance provided has been minimal...until now. Smart Sales Manager shows readers how they can lead their inside sales squads to success—from hiring and motivating to training, coaching, and more, including:

- Customer 2.0: Selling to the new elusive buyer
- Tools 2.0: Choosing the best sales productivity and intelligence tools for their team
- Talent 2.0: Hiring, training, and retaining inside sales superheroes
- Manager's cheat sheets: Motivational strategies to salvage deals, engage employees, and boost managerial clout.

Complete with real-life examples and smart sales strategies, this indispensable resource will bring managers up to speed fast.

Cold CallingThe Ultimate Sales Guide for Shy PeopleIf you want to focus on sourcing credible leads and actually closing deals right over the phone, then continue reading..."To become a successful salesperson, you have to develop a solid base of prospects... The calls you make today will generate sales months from now." - D. TyrelIf you're in sales, you know how hard it is and how long it takes to build up a book of business. Trust me, I know. It doesn't happen overnight and it's definitely not easy. But who's going to answer all of our questions?How do I get past the gate keeper? Am I asking the right questions? Are voicemails okay?If you don't understand the immediate answers to the above, you're not alone.You see, cold calling has become so much more than just a way to get ahead, it's a necessity just to hit your numbers.Inside, you'll find not only the answers to the aforementioned questions, but a deeper knowledge and understanding of the sales cycle itself, and how to control the conversation over the phone with a complete stranger.In Cold Calling, discover: What cold calling really is Why it is an absolute must The rules of the game How to develop a top notch script How to grab your prospect's attention Cold calling myths and success stories How to overcome rejection the first time Check out Cold Calling: The Ultimate Sales Guide for Shy People and take your sales numbers to the next level today!

Making Sense of Design Effective design is at the heart of everything from software development to engineering to architecture. But what do we really know about the design process? What leads to effective, elegant designs? The Design of Design addresses these questions. These new essays by Fred Brooks contain extraordinary insights for designers in every discipline. Brooks pinpoints constants inherent in all design projects and uncovers processes and patterns likely to lead to excellence. Drawing on conversations with dozens of exceptional designers, as well as his own experiences in several design domains, Brooks observes that bold design decisions lead to better outcomes. The author tracks the evolution of the design process, treats collaborative and distributed design, and illuminates what makes a truly great designer. He examines the nuts and bolts of design processes, including budget constraints of many kinds, aesthetics, design empiricism, and tools, and grounds this discussion in his own real-world examples—case studies ranging from home construction to IBM's Operating System/360. Throughout, Brooks reveals keys to success that every designer, design project manager, and design researcher should know.

Start closing sales like top producers! Have you ever found yourself at a loss for what to say when the gatekeeper asks you what your call is about? Have your palms ever sweated when the decision maker shuts you down with: "I wouldn't be interested"? Has your heart taken a fast dive into your stomach when, at the start of your presentation, your prospect tells you that they've thought about it and are just going to pass? If you're in sales, then the question isn't "Have you ever felt this way?", but rather, "How often do you feel this way? Are you finally ready to learn how to confidently and effectively overcome these objections, stalls, and blow-offs? If so, Power Phone Scripts was written for you! Unlike other books on sales that tell you what you should do (like build value – hard to do when the prospect is hanging up on you!), Power Phone Scripts provides word-for-word scripts, phrases, questions, and comebacks that you can use on your very next call. Learn to overcome resistance, get through to the decision maker, and then, once you have him or her on the phone, make an instant connection and earn the right to have a meaningful conversation. You'll be equipped with proven questions, conversation starters, and techniques to learn whether or not they are even right for your product or service, and, if they aren't, who else in their company or another department might be. Power Phone Scripts is the sales manual you've been looking for: over 500 proven, current, and non-salesy phrases, rebuttals, questions, and conversation

openers that will instantly make you sound more confident – just like the top producing sales pros do right now. Gone will be your call reluctance; gone will be your fear of calling prospects back for presentations and demos; gone will be the fear of asking for the sale at the end of your pitch! This practical guide is filled with effective scripts for prospecting, emailing, voice mails, closes, and tons of rebuttals to recurring objections you get like: “It costs too much” “We already have a vendor for that” “I’m going to need to think about it” “I need to talk to the boss or committee” and so many others... More than just phone scripts, this book provides practical, comprehensive guidance that every inside sales rep needs. Conquer concerns, provide answers, motivate action, and be the conduit between your prospect’s problems and your solution. Actionable, fun, and designed to work within the current sales environment, this invaluable guide is your ticket to the top of the leader board. With Power Phone Scripts, you will never be at a loss of what to say to a prospect or client. Communication is everything in sales, and being on top of your game is no longer enough when top producers are playing a different game altogether. You cannot achieve winning stats if you're not even on the field. If you're ready to join the big league, Power Phone Scripts is the playbook you need to win at inside sales.

There are few one-size-fits-all solutions in sales. Context matters. Complex sales are different from one-call closes. B2B is different than B2C. Prospects, territories, products, industries, companies, and sales processes are all different. There is little black and white in the sales profession. Except for objections. There is democracy in objections. Every salesperson must endure many NOs in order to get to YES. Objections don’t care or consider: Who you are What you sell How you sell If you are new to sales or a veteran If your sales cycle is long or short – complex or transactional For as long as salespeople have been asking buyers to make commitments, buyers have been throwing out objections. And, for as long as buyers have been saying no, salespeople have yearned for the secrets to getting past those NOs. Following in the footsteps of his blockbuster bestsellers *Fanatical Prospecting* and *Sales EQ*, Jeb Blount’s *Objections* is a comprehensive and contemporary guide that engages your heart and mind. In his signature right-to-the-point style, Jeb pulls no punches and slaps you in the face with the cold, hard truth about what’s really holding you back from closing sales and reaching your income goals. Then he pulls you in with examples, stories, and lessons that teach powerful human-influence frameworks for getting past NO - even with the most challenging objections. What you won’t find, though, is old school techniques straight out of the last century. No bait and switch schemes, no sycophantic tie-downs, no cheesy scripts, and none of the contrived closing techniques that leave you feeling like a phony, destroy relationships, and only serve to increase your buyers’ resistance. Instead, you’ll learn a new psychology for turning-around objections and proven techniques that work with today’s more informed, in control, and skeptical buyers. Inside the pages of *Objections*, you’ll gain deep insight into: How to get past the natural human fear of NO and become rejection proof The science of resistance and why buyers throw out objections Human influence frameworks that turn you into a master persuader The key to avoiding embarrassing red herrings that derail sales calls How to leverage the “Magical Quarter of a Second” to instantly gain control of your emotions when you get hit with difficult objections Proven objection turn-around frameworks that give you confidence and control in virtually every sales situation How to easily skip past reflex responses on cold calls and when prospecting How to move past brush-offs to get to the next step, increase pipeline velocity, and shorten the sales cycle The 5 Step Process for Turning Around Buying Commitment Objections and closing the sale Rapid Negotiation techniques that deliver better terms and higher prices As you dive into these powerful insights, and with each new chapter, you’ll gain greater and greater confidence in your ability to face and effectively handle objections in any selling situation. And, with this new-found confidence, your success and income will soar.

Why Tech-Powered Sales? In tough markets and with more and more people working remotely, creating quality sales pipeline in traditional ways is more challenging than ever. As sales technologies continue to evolve and advance, developing technical quotient (TQ) is an essential element of sales success. In *Tech-Powered Sales*, two record-setting experts on sales, and a best-selling author on sales leadership, combine to provide practical guidance on how professional sellers can maximize results with an effective sales tech-stack to power-up sales effectiveness for outstanding results. In these pages, sales superstars Justin Michael and Tony Hughes: Reveal the strategies and techniques that enable you to break through with difficult to reach buyers Teach you how to lift your TQ with insight into how sales technologies can be employed for maximum benefit Enable you to make the jump from being a laggard to the superuser within your sales team delivering leading results Show you how to thrive in the fourth industrial revolution to leverage technology rather than be at risk of being replaced by AI and automation.

Break your revenue records with Silicon Valley’s “growth bible” “This book makes very clear how to get to hyper-growth and the work needed to actually get there” Why are you struggling to grow your business when everyone else seems to be crushing their goals? If you needed to triple revenue within the next three years, would you know exactly how to do it? Doubling the size of your business, tripling it, even growing ten times larger isn't about magic. It's not about privileges, luck, or working harder. There's a template that the world's fastest growing companies follow to achieve and sustain much, much faster growth. From *Impossible to Inevitable* details the hypergrowth playbook of companies like Hubspot, Salesforce.com (the fastest growing multibillion dollar software company), and EchoSign—aka Adobe Document Services (which catapulted from \$0 to \$144 million in seven years). Whether you have a \$1 billion or a \$100,000 business, you can use the same insights as these notable companies to learn what it really takes to break your own revenue records. Pinpoint why you aren’t growing faster Understand what it takes to get to hypergrowth Nail a niche (the #1 missing growth ingredient) What every revenue leader needs to know about building a scalable sales team There’s no time like the present to surpass plateaus and get off of the up-and-down revenue rollercoaster. Find out how now!

Based on the author's personal success, this book gives advice on how to create sales scripts that will lead to face-to-face meetings and sales closings.

WALL STREET JOURNAL BESTSELLER Add 50% to 100% to Your Sales—In 5 Minutes Per Day *5-Minute Selling* presents a proven, simple process that can double your sales, even if you don't have time for an elaborate new sales system. When you spend your days scrambling to take orders and resolving customer issues, there is little time for new sales techniques. This book is for you. In *5-Minute Selling*, Alex Goldfayn describes how thousands of his clients and workshop attendees have generated

dramatic annual sales growth with short bursts of action throughout the day. With three-second efforts throughout the day, you can add 50 to 100% to your sales. The techniques in this book are simple but powerful: You'll learn the power of picking up the phone proactively to call customers and prospects when nothing is wrong, because almost nobody does this. You'll get approaches for offering customers additional products and services—and asking about what else they are buying elsewhere—because almost nobody does this either. You'll also learn about the low-tech but incredibly effective singular impact of the hand-written note. In short, 5-Minute Selling is about showing customers and prospects that we care about them more than our competition does with simple, repeated, lightning-fast, high-value, consistent communications. Don't Read This Book, DO THIS BOOK: 5-Minute Selling lays out a Two-Week Challenge for you to implement in your sales work. Follow the detailed process for five minutes per day, for 10 working days (less than one total hour of time), and, like thousands before you, you will begin to see dramatic improvements in your sales growth.

Award-winning sales coach Jeff Shore shows sales professionals how to apply buyer psychology to personalize follow-ups, serve customers—and seal the deal faster. What does a sales professional do when the customer says, “Not yet”? Companies have invested thousands and even millions of dollars in CRM technology over the past decade, but frontline salespeople and sales executives alike are still groping for solutions. The problem of drift—a common phenomenon in which a prospect simply forgets about the product offering and goes dark—is persistent and rampant. Technology doesn't change behavior on its own. Behavior is changed by adopting better habits. The fact is 44 percent of salespeople give up after one follow-up attempt. That sad reality presents a genuine opportunity. In *Follow Up and Close the Sale*, Jeff Shore offers research-based insights into the customer's buying journey to teach sales professionals how to:

- Create and maintain Emotional Altitude for the customer
- Leverage speed as an advantage
- Personalize follow-up to fulfill customer needs and provide value
- Overcome the mental barriers that make follow-up a difficult task
- Select the right follow-up method
- Stay in touch without annoying the prospect
- “Wake up” tired leads

Better yet, this results-oriented book will make the follow-up process, one often dreaded as a grueling chore, to be genuinely enjoyable. Effective follow-up is relationship-based, service-driven, and emotionally positive. It's about rituals and routines, rhythms and the right attitude. It's about not quitting when others give up. Follow-up is what separates the good from the great. In a world where everyone is completely inundated by phone calls, drop-ins, pop-up ads, and junk mail, how can you and your product begin to make its impression known in the business world? How do you break through to impossible-to-reach executive buyers who are intent on blocking out the noise that confronts them every day? By learning how to combine time-tested sales processes with cutting-edge social media strategies. *Combo Prospecting* details today's new breed of chief executive buyers, the channels they use, the value narratives that they find appealing, and the mix of methods that will grab their attention. With actionable insights in every chapter, you will learn how to:

- Locate leverage points that matter
- Secure decision-maker meetings
- Build a knockout online brand that distinguishes you from the pack
- Build a constantly growing list of profitable referrals
- And much, much more!

Old-school prospecting tactics are growing increasingly irrelevant in today's tech-savvy online business world. But new-school techniques alone have proven to not be able to provide the answers. The key to your success is to learn how to unleash a killer combination of old and new sales strategies.

"[W]ith over 200 word for word, proven and up to date scripts, ... [this book] will instantly make you more effective as you learn to breeze past gatekeepers, easily connect with decision makers and qualify and close more business over the phone"--P. [4] of cover.

The first ever playbook for B2B salespeople on how to win clients and customers who are already being serviced by your competition, from the author of *The Only Sales Guide You'll Ever Need* and *The Lost Art of Closing*. Like it or not, sales is often a zero-sum game: Your win is someone else's loss. Most salespeople work in mature, overcrowded industries, your offerings perceived (often unfairly) as commodities. Growth requires taking market share from your competitors, while they try to do the same to you. How else can you grow 12 percent a year in an industry that's only growing by 3 percent? It's not easy for any salesperson to execute a competitive displacement—or, in other words, “eat their lunch.” You might think this requires a bloodthirsty “whatever it takes” attitude, but that's the opposite of what works. If you act like a Mafia don, you only make yourself difficult to trust and impossible to see as a long-term partner. Instead, this book shows you how to find and maintain a long-term competitive advantage by taking steps like:

- ranking prospective new clients not by their size or convenience to you, but by who stands to gain the most from your solution.
- understanding the different priorities for everyone in your prospect's organization, from the CEO to the accountants, and addressing their various concerns.
- developing a systematic contact plan for all those different stakeholders so you can win over the right people at the organization in the optimal sequence. Your competitors may be tough, but with the strategies you'll discover in this book, you'll soon be eating their lunch.

Proven techniques to master the art of the cold call. Cold calling is not only one of the fastest and most profitable ways to initiate a new sales contact and build business; it's also one of the most dreaded—for the salesperson and the recipient. *Smart Calling* has the solution: Art Sobczak's proven, never-experience-rejection-again system. Now in an updated 2nd Edition, it offers even smarter tips and techniques for prospecting new business while minimizing fear and rejection. While other books on cold calling dispense long-perpetuated myths such as “prospecting is a numbers game,” and “salespeople need to love rejection,” this book will empower readers to take action, call prospects, and get a yes every time. Updated information reflects changes and advances in the information gathering that comprises the “smart” part of the calling. Further enhances the value and credibility of the book by including more actual examples and success stories from readers and users of the first version. Author Art Sobczak's monthly *Prospecting and Selling Report* newsletter (the longest-running publication of its type) reaches 15,000 readers, and *Smart Calling* continues to rank in the Top 20 in the Sales books category on amazon.com and has sold over 20,000 copies. Conquer your fears and master the art of the cold calling through the genius of *Smart Calling*, 2nd Edition.

“Always be closing!” —Glengarry Glen Ross, 1992 “Never Be Closing!” —a sales book title, 2014 “?????” —salespeople everywhere, 2017 For decades, sales managers, coaches, and authors talked about closing as the most essential, most difficult phase of selling. They invented pushy tricks for the final ask, from the “take delivery” close to the “now or never” close. But these tactics often alienated customers, leading to fads for the “soft” close or even abandoning the idea of closing altogether. It sounded great in theory, but the results were often mixed or poor. That left a generation of salespeople wondering how they should think about closing, and what strategies would lead to the best possible outcomes. Anthony Iannarino has a different approach geared to the new technological and social realities of our time. In *The Lost Art of Closing*, he proves that the final commitment can actually be one of the easiest parts of the sales process—if you've set it up properly with other commitments that have to happen

long before the close. The key is to lead customers through a series of necessary steps designed to prevent a purchase stall. Iannarino addressed this in a chapter of *The Only Sales Guide You'll Ever Need*—which he thought would be his only book about selling. But he discovered so much hunger for guidance about closing that he's back with a new book full of proven tactics and useful examples. *The Lost Art of Closing* will help you win customer commitment at ten essential points along the purchase journey. For instance, you'll discover how to:

- Compete on value, not price, by securing a Commitment to Invest early in the process.
- Ask for a Commitment to Build Consensus within the client's organization, ensuring that your solution has early buy-in from all stakeholders.
- Prevent the possibility of the sale falling through at the last minute by proactively securing a Commitment to Resolve Concerns.

The Lost Art of Closing will forever change the way you think about closing, and your clients will appreciate your ability to help them achieve real change and real results.\

Customers don't want to hear sales pitches. In this breakthrough handbook, Steve Yastrow challenges salespeople to forget everything they've learned about persuading customers and to start improvising. *Ditch the Pitch* gives you all the tools you need to engage in fresh, spontaneous, persuasive conversations that get customers to buy. With Steve's six Ditch the Pitch Habits you will effortlessly navigate the sales process from prospecting through closing. You'll create conversations and communications specifically created for each customer--to craft the right message for the right customer at the right time. In the book, Steve quotes from interviews with well-known improv actors and musicians. By successfully adapting their techniques to making sales, he shows how anyone can master the art of engaging and effective on-the-spot interactions. Tear up your sales pitch and improvise! Once thought lost and replaced by modern technology, stopgap with emails and voicemails; the skill of cold calling finally returns to the business world in this semi-entertaining sales training book 'The Lost Art of Cold Calling'. Whether you are a B2B sales person or you're a business leader that relies on outbound sales. This could be one of the most important sales training books that you'll ever read. The author is a highly accomplished salesman and he shares the real reasons why cold calling is so hard and why so many sales reps fail at it. Also, find out why cold calling can be vital to business success and why sales training usually doesn't provide the tools needed to become an effective cold caller. In the longest chapter of the book the author shares in detail his cold calling approach which has allowed him to frequently engage in conversations with high level decision makers at major corporations for almost 20 years. The book also provides important details about which decision makers are the most effective for sales people to be calling as well as valuable information on corporate titles and small business owners. Included are cold calling scripts as well as email content, voicemail content and other phone tactics and strategies. 'The Lost Art of Cold Calling' introduces these sales and cold calling concepts: Learn the important difference in outbound sales between Aligning on Timing and Turning the Tide. Find out how to use proven tactics like Quick Chat, Opportunity Knocks, Two Times, and Pretty Please to entice decision makers to pick up their phone. Learn how to understand your company's True Value Proposition and why mastering that information is vital to becoming a great cold caller. Understand what it means to have a Must Reach decision maker and how next steps can add up into big sales pipelines and big success. Learn how to overcome any absolute or general objection by using an effective tactic called Education Trumps Objections. Find out why sales people need to always remember Time Is On Your Side. Make no mistake, the best sales people in the world are still the best cold callers. Success and control go hand in hand. Armed with cold calling skills the best sales people have far more control over their livelihood than their emailing counterparts. These fearless cold calling warriors have the power to impact the timing of purchases by thrusting information on decision makers that may not have otherwise been known. Rather than waiting to align on timing, great sales people instead seek to turn the tide with a conversation. This book will help you do just that.

Get **PROVEN & TESTED** Phone Sales Scripts to Persuade Anyone to Buy from You - And Increase Your Income, Closing Rate & Selling Skills! No matter what business are you in, what an awesome (or lame) product you have, or how it can change the world - nothing happens until a sale is made. In today's skeptical world, it seems like selling over the phone is a hard, almost impossible task. Everybody wants to "think about it" with Dr.Google, delay the decision to a later time, or even closing the phone the minute you start pitching an idea. In "Phone Sales", you will get on a silver platter powerful, persuading sales scripts that you can adjust to your business - and increase your sales, income, and make selling much, much easier and simpler than you might think. Here's what you can expect: ? Brilliant opening sales script - never get prospects hanging up on your intro! ? Handling resistance to the call - Forget about "it's not a good time to talk" and get your leads **EXCITED** to speak with you **RIGHT NOW** ? Get powerful templates of amazing sales presentations ? Discover over 30 scripts for closing the sale, and avoid unnecessary objections ? Objections rebuttals - Reveal the scripts that can actually help you handle objections (not just in theory - in real life!) And much, much more! **BONUS:** Get extra scripts for qualification, callbacks and follow-ups! It's time to Become the Best Salesman You Can Be! Scroll up, click on "Buy Now with 1-Click", and Get Your New Powerful Scripts! ***SPECIAL DEAL FOR FAST ACTION TAKERS:** Buy paperback, and get the kindle version instatly for free!

A blunt wake-up call to salespeople and sales leaders that debunks the myths of the latest miracle solutions and refocuses your sales strategy on a proven approach that will drive the results you want. Can you handle the truth? Can succeeding in sales be as simple as hooking up the latest CRM tool or perfecting your social media profiles and waiting for qualified leads to automatically show up in your inbox? Are you having trouble believing what the new self-proclaimed "experts" keep posting on LinkedIn and beginning to question their proclamation that everything in sales has changed? Welcome to the world of sales, where the one constant you can bank on is the noise from so-called experts and thought leaders who want to convince you everything has changed and that you need their latest tools, toys, or tricks to stay even or get ahead of the pack. Yet, ironically, it seems that the more of these new miracle solutions you adopt, the harder it is to get results. In *Sales Truth*, Mike Weinberg offers a blunt wake-up call to salespeople and sales leaders on how to get past the noise and nonsense, so you can start winning more New Sales. Here's the truth: Many of these so-called sales experts lack clients, credibility, and a track record of helping sellers achieve breakthrough results. The number of "likes" a sales improvement article receives is often inversely proportional to its accuracy or helpfulness to the typical seller or sales team. What has worked exceedingly well in sales and sales management for the past couple of decades is still the (not so) secret to sales success today, and you can discover these accessible, simple truths and best practices that will drive the results you want in this bold new book. Mike Weinberg, bestselling author of *New Sales. Simplified.* and *Sales Management. Simplified.*, brings sanity back to the sales effectiveness table by sharing proven strategies that he sees working firsthand across sales teams in a myriad of industries around the globe. Stop looking for the shortcut or secret sales sauce and instead apply Weinberg's proven, powerful principles to help you master the fundamentals of professional selling and create more new sales opportunities than you ever believed possible.

